# Parent Partnership Policy

As a nursery that is part of the North Halifax Partnership organisation our aim is to:

- Work in partnership with parent/carers to ensure the nursery has a positive impact on a child's development, learning and well-being.
- Provide an interesting, stimulating and safe environment for all children and their parents. We recognise that parent and carers are the primary educators of young children, and we endeavour to develop strong positive relationships in order to ensure the best possible outcomes for all children.
- To operate an open-door policy so that parents are able to speak with staff.
- To operate a key person system enabling you to have face to face contact and speak to your child's key person on a regular basis. Please be aware staff will balance the time they spend uploading information to Famly, while they are caring for the children. Children's needs will always take priority over uploading updates to the Famly app. Please be assured that all relevant information will be shared, and staff will always contact parents or carers directly in an emergency or if they need to discuss any concerns.
- Ensure a regular two-way flow of information with parent/ carers and other providers, if a child is attending more than one setting.
- To offer the opportunity to attend transition/parent's evenings where parents get the chance to make an appointment to chat to their child's key person or other members of staff. You will be informed as and when these meetings will be held.
- Encourage you to share and add to your child's online learning journey.
- Keep you updated - you will receive regular newsletters and updates regarding changes within the nursery via the Famly app, as well as being notified of forthcoming activities across the area.
- Find out what you think about our services: consultation is done formally with parents twice a year via a questionnaire, but we do have an open-door policy and encourage parents to speak to us and share their views, ideas and feelings. We have a 'catch the comment' form for parents/carers

to comment about the service you receive at any of the nurseries across the areas. We will invite you to get involved in the development of the Family Hub through our regular Family Hub Network Meetings, Parents Forum and consultation.

- Provide opportunities for parents/carers to contribute to policies and to the Family Hub developments.

- To provide opportunities for parent and carers to become involved in your child's learning and development.-To encourage and extend those activities presented in nursery by participating in our home learning programmes.

To further develop this partnership, the nursery policies and procedures will be made available for you to read and can also be accessed at anytime via the website.