Home Visits Policy

It is our priority to ensure that parents/carers and their child feel welcome and valued from the first day onwards at nursery.

Whilst we do not visit all families at home, where it would be helpful to both a family and to support a child to settle in nursery, we will try to visit a family at home, as home visits provide a chance for information to be shared in an informal way.

Home visits provide an opportunity to get to know families, celebrate strengths, and identify any areas where extra support may be helpful. We offer advice, guidance and practical support, as well as helping families access relevant local services and resources.

Parents/carers have valuable knowledge about their child, which will help staff to provide appropriate experiences for them at nursery.

Home visits provide:

- An opportunity for a new child and family to meet staff one of which is usually the child's allocated key person in the home prior to the child starting at the nursery.

- Help for a child, family and staff get to know more about each other in a home environment where the child usually feels most relaxed.

- Help to gather information and knowledge about the child and their individual care needs.

- The opportunity for parents/carers to ask questions in an informal way.

We may also visit you at home on other occasions if the need arises. We will always explain to you why we need to visit.

All staff on visits to family homes follow an internal working practice to ensure their safety. A risk assessment will be carried out in line with our procedures and staff will visit in pairs. In line with our Dangerous Dogs Policy, no home visit will be carried out if

a dangerous dog is present in the home, at the time of the visit, regardless of whether the dog has been granted an exemption under the law. (Please see Dangerous Dogs Policy).